

June 16, 2004

Mr. Edward Hasbrouck
1130 Treat Avenue
San Francisco CA 94110

Dear Mr. Hasbrouck:

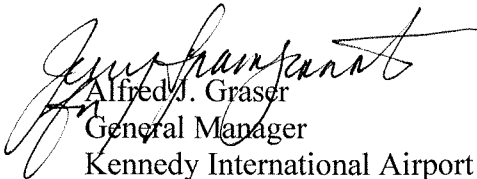
Thank you for writing concerning your recent experience while traveling through Kennedy International Airport (JFK).

Although AirTrain and the MTA New York City Transit subway both use the MetroCard fare instruments, the two systems are operated by two totally different and unrelated entities. The Port Authority of New York & New Jersey operates JFK (and other facilities in the bi-state region) and the AirTrain. The MTA administers other transit facilities through its agencies, including the New York City Transit, which operates the New York City subways. You should be aware that there are separate charges for each of the two services.

The questions that you have raised concerning signage have been forwarded to our Law Department for review and comment.

Thank you for taking the time to share your concerns and for the opportunity to address them. Please accept the enclosed MetroCard as a goodwill gesture for the inconvenience you have experienced. I hope your future trips are trouble-free.

Sincerely,


Alfred J. Graser
General Manager
Kennedy International Airport

Enc. (1)